附件1

**各区政府（管委会）数字化城市管理问题处置情况表（2023年4月）**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **各区** | **综合 得分** | **排名** | **应处置问题数** | **处置**  **完成数** | **处置**  **完成率** | **按时 完成率** | **问题**  **未处理**  **（30分）** | **问题**  **超时**  **处理**  **（30分）** | **反复**  **问题**  **（5分）** | **问题**  **返工**  **（10分）** | **公众**  **投诉**  **（10分）** | **二次**  **派遣**  **（5分）** | **延期率（5分）** | **媒体**  **曝光**  **（2分）** | **平台**  **工作**  **（3分）** |
| 开发区 | 99.61 | 1 | 1798 | 1793 | 99.72% | 99.39% | 30.00 | 29.83 | 5.00 | 9.98 | 10.00 | 4.99 | 4.81 | 2.00 | 3.00 |
| 麻章区 | 95.50 | 2 | 1767 | 1656 | 93.72% | 90.76% | 28.12 | 27.39 | 5.00 | 9.99 | 10.00 | 5.00 | 5.00 | 2.00 | 3.00 |
| 霞山区 | 91.10 | 3 | 4289 | 4196 | 97.83% | 73.59% | 29.35 | 22.24 | 5.00 | 9.99 | 10.00 | 5.00 | 4.52 | 2.00 | 3.00 |
| 坡头区 | 90.24 | 4 | 347 | 261 | 75.22% | 90.04% | 22.56 | 27.75 | 5.00 | 10.00 | 10.00 | 5.00 | 4.93 | 2.00 | 3.00 |
| 赤坎区 | 88.85 | 5 | 5563 | 4464 | 80.24% | 78.65% | 24.07 | 24.79 | 5.00 | 9.99 | 10.00 | 5.00 | 5.00 | 2.00 | 3.00 |