附件1

**各区政府（管委会）数字化城市管理问题处置情况表（2023年4月）**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **各区** | **综合 得分** | **排名** | **应处置问题数** | **处置****完成数** | **处置****完成率** | **按时 完成率** | **问题****未处理****（30分）** | **问题****超时****处理****（30分）** | **反复****问题****（5分）** | **问题****返工****（10分）** | **公众****投诉****（10分）** | **二次****派遣****（5分）** | **延期率（5分）** | **媒体****曝光****（2分）** | **平台****工作****（3分）** |
| 开发区 | 99.61  | 1 | 1798 | 1793 | 99.72%  | 99.39% | 30.00  | 29.83  | 5.00  | 9.98  | 10.00  | 4.99  | 4.81  | 2.00  | 3.00  |
| 麻章区 | 95.50  | 2 | 1767 | 1656 | 93.72%  | 90.76%  | 28.12  | 27.39  | 5.00  | 9.99  | 10.00  | 5.00  | 5.00  | 2.00  | 3.00  |
| 霞山区 | 91.10  | 3 | 4289 | 4196 | 97.83%  | 73.59% | 29.35  | 22.24  | 5.00  | 9.99  | 10.00  | 5.00  | 4.52  | 2.00  | 3.00  |
| 坡头区 | 90.24  | 4 | 347 | 261 | 75.22%  | 90.04% | 22.56  | 27.75  | 5.00  | 10.00  | 10.00  | 5.00  | 4.93  | 2.00  | 3.00  |
| 赤坎区 | 88.85  | 5 | 5563 | 4464 | 80.24%  | 78.65% | 24.07  | 24.79  | 5.00  | 9.99  | 10.00  | 5.00  | 5.00  | 2.00  | 3.00  |