附件1

**各区政府（管委会）数字化城市管理问题处置情况表（2021年3月）**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **各区政府** | **综合 得分** | **排名** | **应处置问题数** | **处置**  **完成数** | **处置率** | **按期 处置率** | **问题**  **未处理**  **(30分)** | **问题**  **超时**  **处理**  **（30分）** | **反复**  **问题**  **（5分）** | **问题**  **返工**  **（10分）** | **公众**  **投诉**  **（10分）** | **二次**  **派遣**  **（5分）** | **延期率（5分）** | **媒体**  **曝光**  **（2分）** | **平台**  **工作**  **（3分）** |
| 麻章区 | 99.50 | 1 | 716 | 716 | 100.00% | 99.86% | 30.00 | 29.96 | 4.57 | 9.97 | 10.00 | 5.00 | 5.00 | 2.00 | 3.00 |
| 开发区 | 99.49 | 2 | 1028 | 1023 | 99.51% | 99.61% | 29.85 | 29.88 | 4.86 | 9.93 | 10.00 | 5.00 | 4.97 | 2.00 | 3.00 |
| 坡头区 | 98.86 | 3 | 142 | 142 | 100.00% | 97.18% | 30.00 | 29.15 | 4.96 | 10.00 | 10.00 | 5.00 | 4.75 | 2.00 | 3.00 |
| 赤坎区 | 98.57 | 4 | 3251 | 3218 | 98.98% | 99.01% | 29.69 | 29.70 | 4.26 | 9.96 | 10.00 | 5.00 | 4.96 | 2.00 | 3.00 |
| 霞山区 | 97.38 | 5 | 2727 | 2678 | 98.20% | 98.06% | 29.45 | 29.43 | 4.35 | 9.97 | 10.00 | 5.00 | 4.18 | 2.00 | 3.00 |