附件1

**各区政府（管委会）数字化城市管理问题处置情况表（2021年3月）**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **各区政府** | **综合 得分** | **排名** | **应处置问题数** | **处置****完成数** | **处置率** | **按期 处置率** | **问题****未处理****(30分)** | **问题****超时****处理****（30分）** | **反复****问题****（5分）** | **问题****返工****（10分）** | **公众****投诉****（10分）** | **二次****派遣****（5分）** | **延期率（5分）** | **媒体****曝光****（2分）** | **平台****工作****（3分）** |
| 麻章区 | 99.50  | 1 | 716 | 716 | 100.00% | 99.86% | 30.00  | 29.96  | 4.57  | 9.97  | 10.00  | 5.00  | 5.00  | 2.00  | 3.00  |
| 开发区 | 99.49  | 2 | 1028 | 1023 | 99.51% | 99.61% | 29.85  | 29.88  | 4.86  | 9.93  | 10.00  | 5.00  | 4.97  | 2.00  | 3.00  |
| 坡头区 | 98.86  | 3 | 142 | 142 | 100.00% | 97.18% | 30.00  | 29.15  | 4.96  | 10.00  | 10.00  | 5.00  | 4.75  | 2.00  | 3.00  |
| 赤坎区 | 98.57  | 4 | 3251 | 3218 | 98.98% | 99.01% | 29.69  | 29.70  | 4.26  | 9.96  | 10.00  | 5.00  | 4.96  | 2.00  | 3.00  |
| 霞山区 | 97.38  | 5 | 2727 | 2678 | 98.20% | 98.06% | 29.45  | 29.43  | 4.35  | 9.97  | 10.00  | 5.00  | 4.18  | 2.00  | 3.00  |