附件1

**各区政府（管委会）数字化城市管理问题处置情况表（2021年2月）**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **各区政府**  **（管委会）** | **综合 得分** | **排名** | **应处置问题数** | **处置**  **完成数** | **处置率** | **按期 处置率** | **问题**  **未处理**  **(30分)** | **问题**  **超时**  **处理**  **（30分）** | **反复**  **问题**  **（5分）** | **问题**  **返工**  **（10分）** | **公众**  **投诉**  **（10分）** | **二次**  **派遣**  **（5分）** | **延期率（5分）** | **媒体**  **曝光**  **（2分）** | **平台**  **工作**  **（3分）** |
| 经开区 | 99.31 | 1 | 752 | 745 | 99.07% | 100.00% | 29.68 | 30.00 | 4.71 | 9.93 | 10.00 | 5.00 | 4.99 | 2.00 | 3.00 |
| 麻章区 | 99.17 | 2 | 490 | 490 | 100.00% | 100.00% | 30.00 | 30.00 | 4.18 | 10.00 | 10.00 | 4.99 | 5.00 | 2.00 | 3.00 |
| 赤坎区 | 98.60 | 3 | 2325 | 2319 | 99.74% | 98.79% | 29.92 | 29.61 | 4.15 | 9.99 | 10.00 | 5.00 | 4.93 | 2.00 | 3.00 |
| 坡头区 | 97.87 | 4 | 101 | 98 | 97.03% | 95.92% | 29.11 | 28.81 | 4.95 | 10.00 | 10.00 | 5.00 | 5.00 | 2.00 | 3.00 |
| 霞山区 | 96.59 | 5 | 2124 | 2025 | 95.34% | 98.67% | 28.60 | 29.62 | 4.25 | 9.98 | 10.00 | 5.00 | 4.14 | 2.00 | 3.00 |