附件1

**各区政府（管委会）数字化城市管理问题处置情况表（2021年2月）**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **各区政府****（管委会）** | **综合 得分** | **排名** | **应处置问题数** | **处置****完成数** | **处置率** | **按期 处置率** | **问题****未处理****(30分)** | **问题****超时****处理****（30分）** | **反复****问题****（5分）** | **问题****返工****（10分）** | **公众****投诉****（10分）** | **二次****派遣****（5分）** | **延期率（5分）** | **媒体****曝光****（2分）** | **平台****工作****（3分）** |
| 经开区 | 99.31 | 1 | 752 | 745 | 99.07% | 100.00% | 29.68  | 30.00  | 4.71  | 9.93  | 10.00  | 5.00  | 4.99  | 2.00  | 3.00  |
| 麻章区 | 99.17 | 2 | 490 | 490 | 100.00% | 100.00% | 30.00  | 30.00  | 4.18  | 10.00  | 10.00  | 4.99  | 5.00  | 2.00  | 3.00  |
| 赤坎区 | 98.60  | 3 | 2325 | 2319 | 99.74% | 98.79% | 29.92  | 29.61  | 4.15  | 9.99  | 10.00  | 5.00  | 4.93  | 2.00  | 3.00  |
| 坡头区 | 97.87 | 4 | 101 | 98 | 97.03% | 95.92% | 29.11  | 28.81  | 4.95  | 10.00  | 10.00  | 5.00  | 5.00  | 2.00  | 3.00  |
| 霞山区 | 96.59 | 5 | 2124 | 2025 | 95.34% | 98.67% | 28.60  | 29.62  | 4.25  | 9.98  | 10.00  | 5.00  | 4.14  | 2.00  | 3.00  |