附件1

**各区政府（管委会）数字化城市管理问题处置情况表（2020年12月）**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **各区政府** | **综合 得分** | **排名** | **应处置问题数** | **处置**  **完成数** | **处置率** | **按期 处置率** | **问题**  **未处理**  **(30分)** | **问题**  **超时**  **处理**  **（30分）** | **反复**  **问题**  **（5分）** | **问题**  **返工**  **（10分）** | **公众**  **投诉**  **（10分）** | **二次**  **派遣**  **（5分）** | **延期率（5分）** | **媒体**  **曝光**  **（2分）** | **平台**  **工作**  **（3分）** |
| 麻章区 | 99.76 | 1 | 781 | 781 | 100.00% | 99.74% | 30.00 | 29.92 | 4.87 | 9.97 | 10.00 | 5.00 | 5.00 | 2.00 | 3.00 |
| 开发区 | 99.55 | 2 | 965 | 961 | 99.90% | 99.38% | 29.97 | 29.91 | 4.87 | 9.94 | 10.00 | 4.99 | 4.87 | 2.00 | 3.00 |
| 赤坎区 | 99.11 | 3 | 3181 | 3173 | 99.75% | 99.12% | 29.92 | 29.72 | 4.50 | 9.97 | 10.00 | 5.00 | 5.00 | 2.00 | 3.00 |
| 霞山区 | 97.95 | 4 | 2836 | 2816 | 99.29% | 96.84% | 29.79 | 29.06 | 4.63 | 9.98 | 10.00 | 5.00 | 4.49 | 2.00 | 3.00 |
| 坡头区 | 97.57 | 5 | 138 | 138 | 100.00% | 92.03% | 30.00 | 27.61 | 5.00 | 10.00 | 10.00 | 5.00 | 4.96 | 2.00 | 3.00 |