附件1

**各区政府（管委会）数字化城市管理问题处置情况表（2020年12月）**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **各区政府** | **综合 得分** | **排名** | **应处置问题数** | **处置****完成数** | **处置率** | **按期 处置率** | **问题****未处理****(30分)** | **问题****超时****处理****（30分）** | **反复****问题****（5分）** | **问题****返工****（10分）** | **公众****投诉****（10分）** | **二次****派遣****（5分）** | **延期率（5分）** | **媒体****曝光****（2分）** | **平台****工作****（3分）** |
| 麻章区 | 99.76 | 1 | 781 | 781 | 100.00% | 99.74% | 30.00  | 29.92  | 4.87  | 9.97  | 10.00  | 5.00  | 5.00  | 2.00  | 3.00  |
| 开发区 | 99.55 | 2 | 965 | 961 | 99.90% | 99.38% | 29.97  | 29.91  | 4.87  | 9.94  | 10.00  | 4.99  | 4.87  | 2.00  | 3.00  |
| 赤坎区 | 99.11 | 3 | 3181 | 3173 | 99.75% | 99.12% | 29.92  | 29.72  | 4.50  | 9.97  | 10.00  | 5.00  | 5.00  | 2.00  | 3.00  |
| 霞山区 | 97.95 | 4 | 2836 | 2816 | 99.29% | 96.84% | 29.79  | 29.06  | 4.63  | 9.98  | 10.00  | 5.00  | 4.49  | 2.00  | 3.00  |
| 坡头区 | 97.57 | 5 | 138 | 138 | 100.00% | 92.03% | 30.00  | 27.61  | 5.00  | 10.00  | 10.00  | 5.00  | 4.96  | 2.00  | 3.00  |