附件1

**各区政府（管委会）数字化城市管理问题处置情况表（2020年11月）**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **各区政府** | **综合 得分** | **排名** | **应处置问题数** | **处置****完成数** | **处置率** | **按期 处置率** | **问题****未处理****(30分)** | **问题****超时****处理****（30分）** | **反复****问题****（5分）** | **问题****返工****（10分）** | **公众****投诉****（10分）** | **二次****派遣****（5分）** | **延期率（5分）** | **媒体****曝光****（2分）** | **平台****工作****（3分）** |
| 麻章区 | 99.66  | 1 | 829 | 829 | 100.00% | 99.64% | 30.00  | 29.89  | 4.78  | 9.99  | 10.00  | 5.00  | 5.00  | 2.00  | 3.00  |
| 开发区 | 99.53  | 2 | 911 | 908 | 99.67% | 99.23% | 29.90  | 29.77  | 4.88  | 9.98  | 10.00  | 5.00  | 5.00  | 2.00  | 3.00  |
| 赤坎区 | 99.26  | 3 | 3084 | 3080 | 99.87% | 99.25% | 29.96  | 29.78  | 4.55  | 9.97  | 10.00  | 5.00  | 5.00  | 2.00  | 3.00  |
| 坡头区 | 98.02  | 4 | 106 | 103 | 97.17% | 96.12% | 29.15  | 28.87  | 5.00  | 10.00  | 10.00  | 5.00  | 5.00  | 2.00  | 3.00  |
| 霞山区 | 97.50  | 5 | 3000 | 2952 | 98.40% | 96.95% | 29.51  | 29.07  | 4.54  | 9.98  | 10.00  | 5.00  | 4.40  | 2.00  | 3.00  |