附件1

**各区政府（管委会）数字化城市管理问题处置情况表（2020年11月）**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **各区政府** | **综合 得分** | **排名** | **应处置问题数** | **处置**  **完成数** | **处置率** | **按期 处置率** | **问题**  **未处理**  **(30分)** | **问题**  **超时**  **处理**  **（30分）** | **反复**  **问题**  **（5分）** | **问题**  **返工**  **（10分）** | **公众**  **投诉**  **（10分）** | **二次**  **派遣**  **（5分）** | **延期率（5分）** | **媒体**  **曝光**  **（2分）** | **平台**  **工作**  **（3分）** |
| 麻章区 | 99.66 | 1 | 829 | 829 | 100.00% | 99.64% | 30.00 | 29.89 | 4.78 | 9.99 | 10.00 | 5.00 | 5.00 | 2.00 | 3.00 |
| 开发区 | 99.53 | 2 | 911 | 908 | 99.67% | 99.23% | 29.90 | 29.77 | 4.88 | 9.98 | 10.00 | 5.00 | 5.00 | 2.00 | 3.00 |
| 赤坎区 | 99.26 | 3 | 3084 | 3080 | 99.87% | 99.25% | 29.96 | 29.78 | 4.55 | 9.97 | 10.00 | 5.00 | 5.00 | 2.00 | 3.00 |
| 坡头区 | 98.02 | 4 | 106 | 103 | 97.17% | 96.12% | 29.15 | 28.87 | 5.00 | 10.00 | 10.00 | 5.00 | 5.00 | 2.00 | 3.00 |
| 霞山区 | 97.50 | 5 | 3000 | 2952 | 98.40% | 96.95% | 29.51 | 29.07 | 4.54 | 9.98 | 10.00 | 5.00 | 4.40 | 2.00 | 3.00 |