附件1

**各区政府（管委会）数字化城市管理问题处置情况表（2020年9月）**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **各区政府** | **综合 得分** | **排名** | **应处置问题数** | **处置****完成数** | **处置率** | **按期 处置率** | **问题****未处理****(30分)** | **问题****超时****处理****（30分）** | **反复****问题****（5分）** | **问题****返工****（10分）** | **公众****投诉****（10分）** | **二次****派遣****（5分）** | **延期率（5分）** | **媒体****曝光****（2分）** | **平台****工作****（3分）** |
| 麻章区 | 99.82 | 1 | 649 | 649 | 100.00% | 100.00% | 30.00  | 30.00  | 4.84  | 9.98  | 10.00  | 5.00  | 5.00  | 2.00  | 3.00  |
| 开发区 | 99.38 | 2 | 658 | 658 | 100.00% | 98.63% | 30.00  | 29.59  | 4.86  | 10.00  | 10.00  | 5.00  | 4.93  | 2.00  | 3.00  |
| 赤坎区 | 99.25 | 3 | 2455 | 2453 | 99.92% | 99.39% | 29.98  | 29.82  | 4.47  | 9.98  | 10.00  | 5.00  | 5.00  | 2.00  | 3.00  |
| 坡头区 | 98.99 | 4 | 129 | 128 | 99.22% | 97.66% | 29.77  | 29.30  | 4.92  | 10.00  | 10.00  | 5.00  | 5.00  | 2.00  | 3.00  |
| 霞山区 | 98.33 | 5 | 2206 | 2202 | 99.82% | 98.91% | 29.95  | 29.67  | 4.52  | 9.94  | 10.00  | 5.00  | 4.25  | 2.00  | 3.00  |