附件1

**各区政府（管委会）数字化城市管理问题处置情况表（2020年9月）**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **各区政府** | **综合 得分** | **排名** | **应处置问题数** | **处置**  **完成数** | **处置率** | **按期 处置率** | **问题**  **未处理**  **(30分)** | **问题**  **超时**  **处理**  **（30分）** | **反复**  **问题**  **（5分）** | **问题**  **返工**  **（10分）** | **公众**  **投诉**  **（10分）** | **二次**  **派遣**  **（5分）** | **延期率（5分）** | **媒体**  **曝光**  **（2分）** | **平台**  **工作**  **（3分）** |
| 麻章区 | 99.82 | 1 | 649 | 649 | 100.00% | 100.00% | 30.00 | 30.00 | 4.84 | 9.98 | 10.00 | 5.00 | 5.00 | 2.00 | 3.00 |
| 开发区 | 99.38 | 2 | 658 | 658 | 100.00% | 98.63% | 30.00 | 29.59 | 4.86 | 10.00 | 10.00 | 5.00 | 4.93 | 2.00 | 3.00 |
| 赤坎区 | 99.25 | 3 | 2455 | 2453 | 99.92% | 99.39% | 29.98 | 29.82 | 4.47 | 9.98 | 10.00 | 5.00 | 5.00 | 2.00 | 3.00 |
| 坡头区 | 98.99 | 4 | 129 | 128 | 99.22% | 97.66% | 29.77 | 29.30 | 4.92 | 10.00 | 10.00 | 5.00 | 5.00 | 2.00 | 3.00 |
| 霞山区 | 98.33 | 5 | 2206 | 2202 | 99.82% | 98.91% | 29.95 | 29.67 | 4.52 | 9.94 | 10.00 | 5.00 | 4.25 | 2.00 | 3.00 |