附件1

**各区政府（管委会）数字化城市管理问题处置情况表（2020年8月）**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **各区政府** | **综合 得分** | **排名** | **应处置问题数** | **处置**  **完成数** | **处置率** | **按期 处置率** | **问题**  **未处理**  **(30分)** | **问题**  **超时**  **处理**  **（30分）** | **反复**  **问题**  **（5分）** | **问题**  **返工**  **（10分）** | **公众**  **投诉**  **（10分）** | **二次**  **派遣**  **（5分）** | **延期率（5分）** | **媒体**  **曝光**  **（2分）** | **平台**  **工作**  **（3分）** |
| 麻章区 | 99.68 | 1 | 562 | 562 | 100.00% | 100.00% | 30.00 | 30.00 | 4.70 | 9.98 | 10.00 | 5.00 | 5.00 | 2.00 | 3.00 |
| 坡头区 | 99.52 | 2 | 192 | 191 | 99.48% | 99.48% | 29.84 | 29.84 | 4.90 | 10.00 | 10.00 | 5.00 | 4.94 | 2.00 | 3.00 |
| 开发区 | 99.27 | 3 | 578 | 578 | 100.00% | 98.62% | 30.00 | 29.58 | 4.84 | 9.86 | 10.00 | 4.99 | 5.00 | 2.00 | 3.00 |
| 赤坎区 | 98.87 | 4 | 1608 | 1606 | 99.88% | 99.13% | 29.96 | 29.70 | 4.28 | 9.93 | 10.00 | 5.00 | 5.00 | 2.00 | 3.00 |
| 霞山区 | 98.05 | 5 | 1777 | 1758 | 98.93% | 98.35% | 29.68 | 29.49 | 4.66 | 9.96 | 10.00 | 5.00 | 4.26 | 2.00 | 3.00 |