附件1

**各区政府（管委会）数字化城市管理问题处置情况表（2020年7月）**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **各区政府** | **综合 得分** | **排名** | **应处置问题数** | **处置**  **完成数** | **处置率** | **按期 处置率** | **问题**  **未处理**  **(30分)** | **问题**  **超时**  **处理**  **（30分）** | **反复**  **问题**  **（5分）** | **问题**  **返工**  **（10分）** | **公众**  **投诉**  **（10分）** | **二次**  **派遣**  **（5分）** | **延期率（5分）** | **媒体**  **曝光**  **（2分）** | **平台**  **工作**  **（3分）** |
| 麻章区 | 99.57 | 1 | 637 | 637 | 100.00% | 99.53% | 30.00 | 29.86 | 4.71 | 10.00 | 10.00 | 5.00 | 5.00 | 2.00 | 3.00 |
| 坡头区 | 99.15 | 2 | 217 | 216 | 99.54% | 98.15% | 29.86 | 29.45 | 4.95 | 9.91 | 10.00 | 5.00 | 4.98 | 2.00 | 3.00 |
| 开发区 | 98.98 | 3 | 572 | 567 | 99.13% | 98.59% | 29.90 | 29.42 | 4.85 | 9.83 | 10.00 | 4.98 | 5.00 | 2.00 | 3.00 |
| 赤坎区 | 98.82 | 4 | 1709 | 1700 | 99.47% | 98.88% | 29.86 | 29.63 | 4.41 | 9.93 | 10.00 | 5.00 | 4.99 | 2.00 | 3.00 |
| 霞山区 | 98.33 | 5 | 1888 | 1873 | 99.21% | 98.72% | 29.79 | 29.65 | 4.56 | 9.93 | 10.00 | 4.99 | 4.41 | 2.00 | 3.00 |