附件1

**各区政府（管委会）数字化城市管理问题处置情况表（2020年5月）**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **各区政府** | **综合 得分** | **排名** | **问题数** | **应处置数** | **处置**  **完成数** | **处置率** | **按期 处置率** | **问题**  **未处理**  **(30分)** | **问题**  **超时**  **处理**  **（30分）** | **反复**  **问题**  **（5分）** | **问题**  **返工**  **（10分）** | **公众**  **投诉**  **（10分）** | **二次**  **派遣**  **（5分）** | **延期率（5分）** | **媒体**  **曝光**  **（2分）** | **平台**  **工作**  **（3分）** |
| 坡头区 | 99.34 | 1 | 204 | 197 | 197 | 100.00 | 99.49 | 30.00 | 29.70 | 4.87 | 9.80 | 10.00 | 5.00 | 4.97 | 2.00 | 3.00 |
| 开发区 | 99.24 | 2 | 558 | 559 | 554 | 99.11 | 99.64 | 29.73 | 29.89 | 4.71 | 9.91 | 10.00 | 5.00 | 5.00 | 2.00 | 3.00 |
| 麻章区 | 98.91 | 3 | 623 | 607 | 605 | 99.67 | 98.84 | 29.90 | 29.65 | 4.39 | 10.00 | 10.00 | 5.00 | 4.97 | 2.00 | 3.00 |
| 赤坎区 | 98.74 | 4 | 1735 | 1707 | 1706 | 99.94 | 99.06 | 29.98 | 29.72 | 4.08 | 9.98 | 10.00 | 5.00 | 4.98 | 2.00 | 3.00 |
| 霞山区 | 96.22 | 5 | 1953 | 1983 | 1926 | 97.13 | 93.46 | 29.14 | 28.08 | 4.40 | 9.94 | 10.00 | 4.99 | 4.67 | 2.00 | 3.00 |