附件1

**各区政府（管委会）数字化城市管理问题处置情况表（2020年3月）**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **各区政府** | **综合 得分** | **排名** | **问题数** | **应处置数** | **处置****完成数** | **处置率** | **按期 处置率** | **问题****未处理****(30分)** | **问题****超时****处理****（30分）** | **反复****问题****（5分）** | **问题****返工****（10分）** | **公众****投诉****（10分）** | **二次****派遣****（5分）** | **延期率（5分）** | **媒体****曝光****（2分）** | **平台****工作****（3分）** |
| 赤坎区 | 98.91 | 1 | 1680 | 1659 | 1659 | 100.00  | 99.58  | 29.98  | 29.87  | 4.12  | 9.94  | 10.00  | 5.00  | 5.00  | 2.00  | 3.00  |
| 坡头区 | 98.62 | 2 | 199 | 199 | 198 | 99.50  | 97.98  | 29.85  | 29.40  | 4.85  | 9.90  | 10.00  | 5.00  | 4.62  | 2.00  | 3.00  |
| 麻章区 | 98.61 | 3 | 606 | 585 | 584 | 99.83  | 97.77  | 29.95  | 29.33  | 4.54  | 9.91  | 10.00  | 4.99  | 4.89  | 2.00  | 3.00  |
| 开发区 | 96.52 | 4 | 609 | 598 | 598 | 100.00  | 99.83  | 30.00  | 29.90  | 4.77  | 9.88  | 10.00  | 5.00  | 4.97  | 2.00  | 0.00  |
| 霞山区 | 95.54 | 5 | 1851 | 1815 | 1749 | 96.36  | 91.60  | 28.74  | 27.54  | 4.58  | 9.93  | 10.00  | 5.00  | 4.75  | 2.00  | 3.00  |