附件1

**各区政府（管委会）数字化城市管理问题处置情况表（2020年2月）**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **各区政府** | **综合 得分** | **排名** | **问题数** | **应处置数** | **处置**  **完成数** | **处置率** | **按期 处置率** | **问题**  **未处理**  **(30分)** | **问题**  **超时**  **处理**  **（30分）** | **反复**  **问题**  **（5分）** | **问题**  **返工**  **（10分）** | **公众**  **投诉**  **（10分）** | **二次**  **派遣**  **（5分）** | **延期率（5分）** | **媒体**  **曝光**  **（2分）** | **平台**  **工作**  **（3分）** |
| 坡头区 | 98.69 | 1 | 30 | 32 | 32 | 100% | 96.88% | 30.00 | 29.06 | 5.00 | 10.00 | 10.00 | 5.00 | 4.63 | 2.00 | 3.00 |
| 赤坎区 | 98.24 | 2 | 64 | 70 | 70 | 100% | 97.14% | 30.00 | 29.14 | 4.35 | 10.00 | 10.00 | 5.00 | 4.74 | 2.00 | 3.00 |
| 经开区 | 94.92 | 3 | 72 | 83 | 73 | 87.95% | 86.75% | 26.39 | 29.64 | 5.00 | 9.88 | 10.00 | 4.70 | 4.32 | 2.00 | 3.00 |
| 霞山区 | 81.85 | 4 | 524 | 603 | 516 | 85.57% | 42.45% | 25.87 | 17.06 | 4.83 | 9.85 | 10.00 | 4.92 | 4.32 | 2.00 | 3.00 |
| 麻章区 | 79.85 | 5 | 39 | 40 | 18 | 45.00% | 40.00% | 13.50 | 28.50 | 4.62 | 10.00 | 10.00 | 5.00 | 3.23 | 2.00 | 3.00 |